

CareFree Maintenance Solutions

Telephone & Voicemail Maintenance

Service Comparison

Framework Communications Corporate Competitor

Unlimited Catastrophe Prevention

On-Site Replacement Parts	✓	✗
Backup Battery System	✓	✗
On-Site Surge Suppresion	✓	✗
Scheduled Maintenance/Cleaning	✓	✗

Unlimited Hardware Maintenance

All Hardware Covered	✓	✗
On-Site System Audit & Hardware Logged	✓	✗
Certified Technicians Dispatched On-Site	✓	✗

Unlimited Help Desk Support

24/7 Remote Monitoring & Software Support Available	✓	✓
Live Certified Help Desk	✓	✓
National Dispatch And Service	✓	✓

Unlimited Carrier Support

T1/PRI/Local Service Emergency Support	✓	✗
Manage Carrier Issue Outages	✓	✗
Free Carrier Audit Savings Analysis	✓	✗